

Mail Prep & Entry Pre-MTAC Webinar

February 19, 2019

- **PULSE and Action Items**
 - First Class Mail
 - Periodicals Mail and USPS Marketing Mail
 - Packages
- **MTE**
- **Closing**

First Class Mail

- Provide root cause(s) for the “why” of volume decline of FCM flats in measurement (now approximately 5 Million pieces) **(Provided to Industry in Nov. 2018 MTAC)**

Periodicals Mail and USPS Marketing Mail

- Please share issues identified to improve End to End service performance for Periodicals? **(Provided to Industry in Nov. 2018 MTAC)**
- How soon can all MSPs and Mail owners expect bundle breakage data distributed regularly via IV? **(Being provided to Industry via MEPT/Idealliance Mailer Scorecard workgroup)**

- Provide color code information when a Monday holiday is involved **(Provided to Industry in Oct. 2018 MTAC)**
- Provide information on optimal placement for flats addressing **(Provided to Industry in Oct. 2018 MTAC)**

Mail Irregularity Update

270	GREENSBORO (NC) P&DC			SPBS	SPBSTS-001	11/10 10:54	BUNDLE	1	Y
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Barcode: 2 [redacted]

BUNDLE Irregularities

- Label Error
 - Destination
 - Content
 - Missing Label
 - Other
- Barcode Scan Problem
- Presort/Make-up Error
- Read Problem
 - Address/OEL Blocked by strapping
 - Address/OEL Blocked by shrinkwrap
- Strapping/Banding Missing
- Shrinkwrap
 - Ripped
 - Insufficient Amount
 - Insufficient Strength
 - Broken At Seam
 - Loose Fitting
 - Other
- Plastic Strap
 - Slipped Off
 - Broken
 - Insufficient Amount
 - Other
- Rubber Bands
 - Slipped Off
 - Broken
 - Insufficient Amount
 - Other
- String
 - Slipped Off/Poorly Tied
 - Broken
 - Insufficient Amount
 - Other
- Overweight Bundle
- Size Issue
 - Exceeds Maximum (DMM)
 - Below Minimum (DMM)
 - Other
- Other Bundle Issue



Site ID	Site Name	Barcode	Appointment	MID	Location	MPE Machine	Scan Time	User	Irregularity Type	Total Irregularities	Bundle Break	Image	Image Count
270	GREENSBORO (NC) P&DC	2[REDACTED]		[REDACTED]	SPBS	SPBSTS-001	11/15 11:36	[REDACTED]	BUNDLE	1	Y		2

Barcode: 2027100072740906111427101307838

BUNDLE Irregularities



- Label Error
 - Destination
 - Content
 - Missing Label
 - Other
- Barcode Scan Problem
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 - Other
- Overweight Bundle
- Size Issue
 - Exceeds Maximum (DMM)
 - Below Minimum (DMM)
 - Other
- Other Bundle Issue

Barcode: 2[REDACTED]

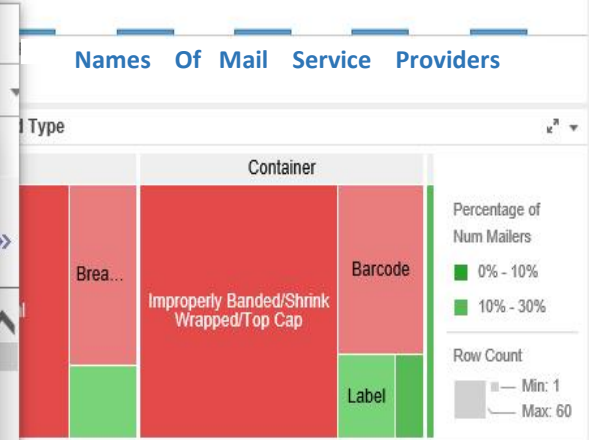
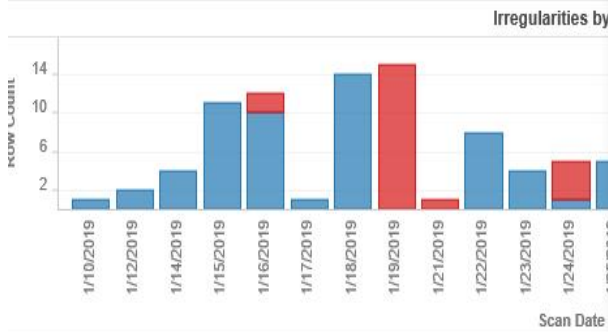
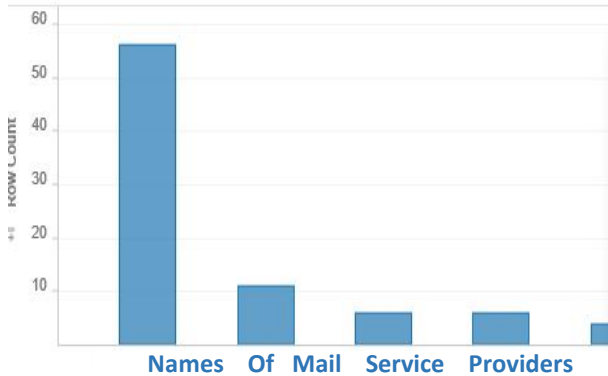
Irregularity Type: BUNDLE

Location: SPBS

Appointment ID: N/A

Mailer Irregularity Capture													
Exported Time: Tue, 27 Nov 2018 16:25:03 GMT													
Currently Viewing: 270 GREENSBORO (NC) P&DC													
Site ID	Site Name	Barcode	Appointment	MID	Location	MPE Machine	Scan Time	User	Irregularity Type	Total Irregularities	Bundle Break	Image	Image Count
270	GREENSBORO (NC) P&DC	2[REDACTED]		[REDACTED]	SPBS	SPBSTS-001	11/15/2018 11:36:13	[REDACTED]	BUNDLE	1	Y		2
Irregularity Detail													
1 Report Record Count													
Irregularity Detail													
Plastic Strap - Broken													
Comments													



Im Barcode	Error Level	Source	Verification
1078410279100157868590010224124	Bundle	Mail Irregularity	SV - Barcode
2026490142805885736492688214412	Bundle	Mail Irregularity	SV - Barcode
3003810123602419234801770143526	Bundle	Mail Irregularity	SV - Barcode
3003810123602425340584663313471	Bundle	Mail Irregularity	SV - Barcode

Handling Unit Id	Piece Id	Scan Date	Scan Facility	Mail Irregularity Images (Link)
		1/16/2019 11:37:25 AM	LOS ANGELES NDC	View Image(s)
		1/16/2019 11:36:43 AM	LOS ANGELES NDC	View Image(s)
		1/16/2019 11:54:16 AM	LOS ANGELES NDC	View Image(s)
		1/30/2019 9:20:56	LOS ANGELES NDC	View Image(s)

A Bundle Barcode scan Mail Irregularity was recorded on a Surface Visibility Mobile scanning device.

Prepare Bundles in accordance with DMM 203.4

A Bundle address/OEL blocked by shrinkwrap Mail Irregularity was recorded on a Surface Visibility Mobile scanning device.

A Bundle address/OEL blocked by shrinkwrap Mail Irregularity was recorded on a Surface

- SV Mailer Irregularity data fed to SASP / eMIR / Mailer Scorecard
- Data provision to MSP aligned via MEPT to occur as follows:
 - MEPT will continue mailer irregularity scorecard engagement
 - Data more robust/actionable for mailers than previous SV data
 - Currently via IdeAlliance and volunteer test group
 - Finalizing system/reporting testing
 - Kickoff meeting to occur this week

Packages

- What lessons were learned during review and management of better scanning of packages for Parcel Return Service (PRS) that can help improve scanning compliance in the field for all mail products and packages?
- Investigate ability to provide facility ID / dropship key / locale key to identify RDUs that send PRS volume to the SCF; some DDUs have the same ZIP, so need to identify specific facility in error
 - Have PRS issues to identify DDUs with the same ZIP to identify pickup facility been resolved?
- What options for new MDD scanner choices were considered?
 - Please share visuals, menu screens shots (if available) – Pros/Cons in selection process
 - Has MDD redesign cut down on scan codes that were causing concerns/confusion?

- Provide progress report on UAA volume for packages separately from overall number
- Update Shippers with overview of the Enhanced Package Processing System
- RFS volume data – Provide volumes/percentages of Packages that are UAA
- Provide “05” scan data communication regarding UAA scan event descriptor(s)

- Provide context of UAA volume via breakdown of reason codes for UAA
 - Forwarded (and/or Fwd Expired)
 - Moved Left No Address
 - Addressee Unknown
 - Insufficient Address
 - No Apt/Suite Number
 - No Such Number

- Other Reasons

Provide “05” scan data communication regarding UAA scan event descriptor(s)

MDD Options After Removal of Undeliverable As Addressed (Event 05)

Forwarded	Customer has a forward on file
Insufficient Address	
- Return to Post Office for Address Verification	Item is returned to the post office so that a Carrier, Supervisor, Postmaster, etc. can verify or resolve an issue with the address on the package
- Insufficient Address	Item is returned to sender because information on package was inadequate to affect accurate delivery
No Such Number	Item is returned to sender because the address on the package does not exist
Addressee Unknown	Item is returned to sender because the addressee was not known at the delivery address on the package
Vacant	Item is returned to sender because the address on the package is vacant
Unable to Forward / Forward Order Expired	Item is returned to sender because the forward order on file is no longer valid
Deceased	Item is returned to sender because addressee is deceased
Refused	Customer has indicated either in person or by annotating the unopened item "refused", that they do not want the item
Returned for Other Reason	Item is returned to sender for a reason that does not fit other available categories

Event descriptions provided to carriers during training

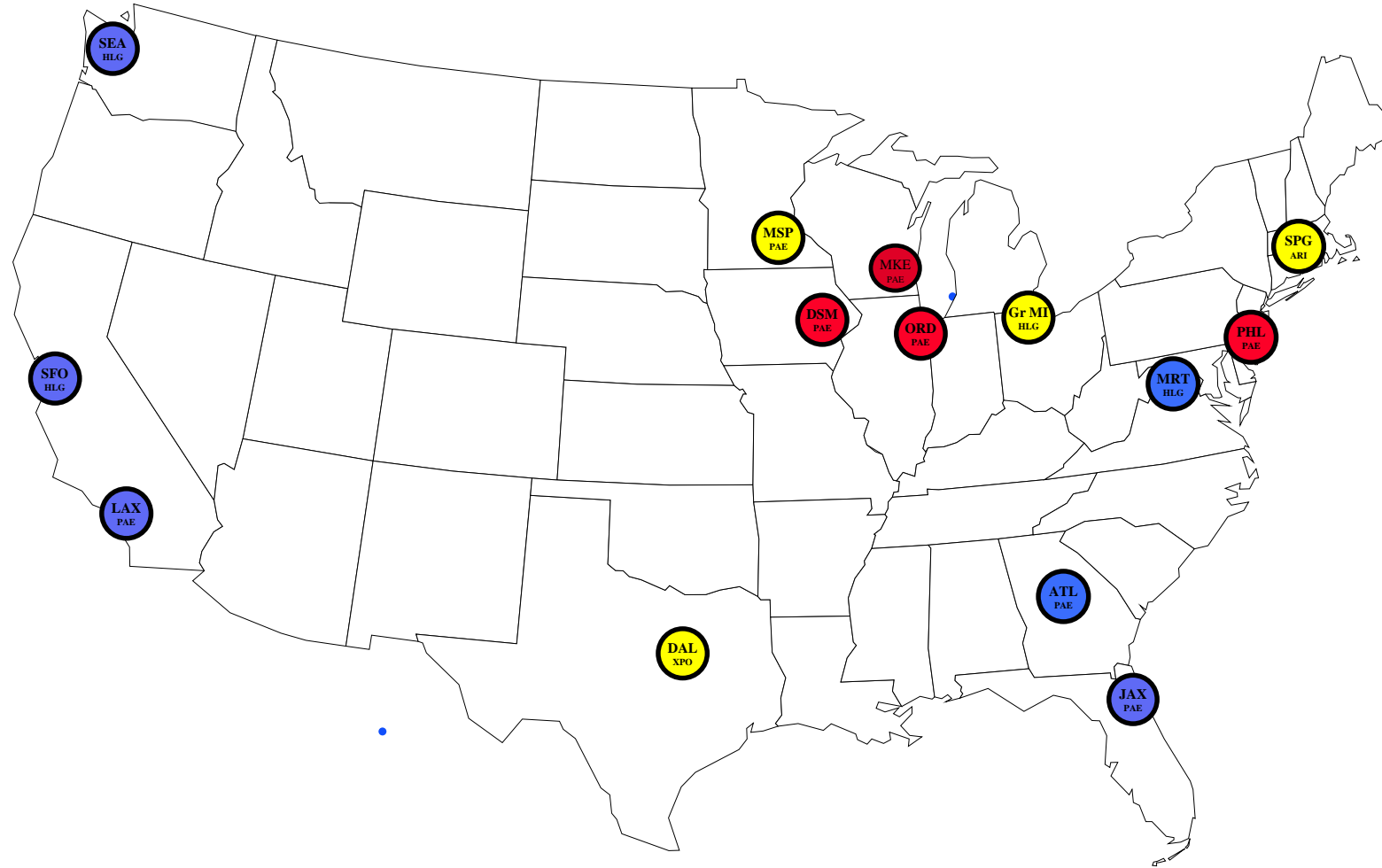
MTE Update

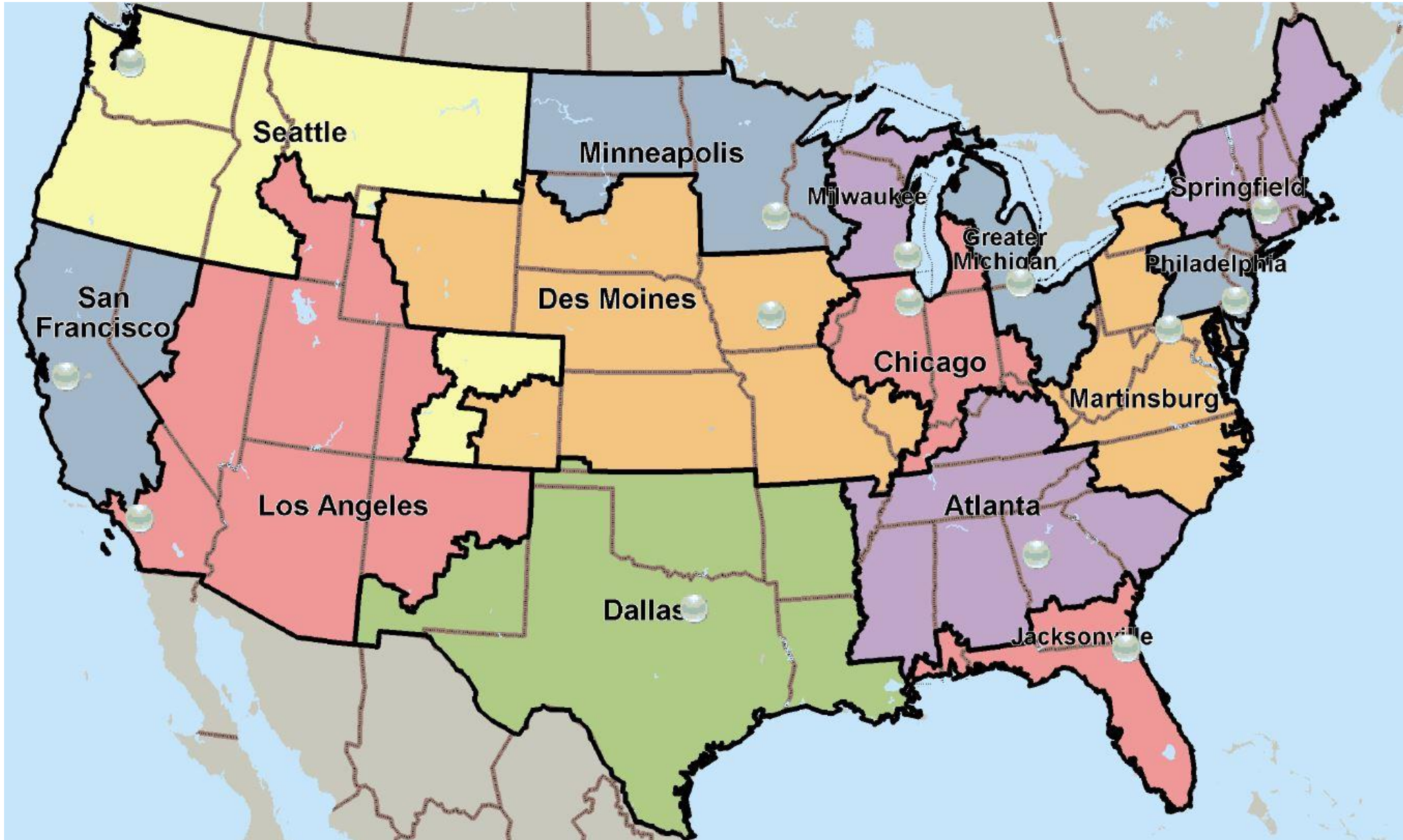
Currently operating 14 sites

Over 1.1 billion serviceable pieces processed annually

Over 73,000 trailer loads of processed MTE is shipped to mailers annually.

Over 19,000 trailer loads of MTE shipped between MTEESC locations per year.





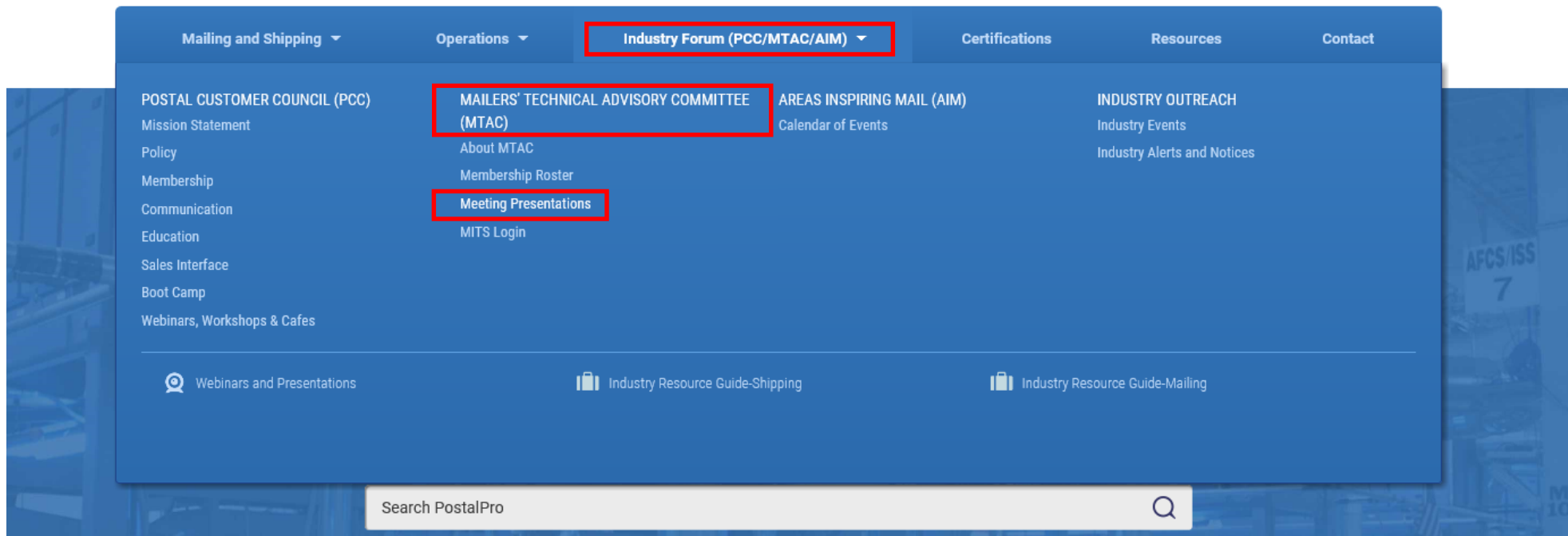
QUESTIONS



Will be posted on the **Mailers' Technical Advisory Committee (MTAC)** page on PostalPro.

Under the **Industry Forum heading** at the top of the page. In the section titled **Meeting Presentations**.

PostalPro website: <http://postalpro.usps.com/>



The screenshot shows the PostalPro website navigation menu. The 'Industry Forum (PCC/MTAC/AIM)' dropdown menu is open, and the 'Meeting Presentations' link is highlighted. The menu items are as follows:

Mailing and Shipping	Operations	Industry Forum (PCC/MTAC/AIM)	Certifications	Resources	Contact
POSTAL CUSTOMER COUNCIL (PCC) Mission Statement Policy Membership Communication Education Sales Interface Boot Camp Webinars, Workshops & Cafes		MAILERS' TECHNICAL ADVISORY COMMITTEE (MTAC) About MTAC Membership Roster Meeting Presentations MITS Login	AREAS INSPIRING MAIL (AIM) Calendar of Events	INDUSTRY OUTREACH Industry Events Industry Alerts and Notices	

At the bottom of the menu, there are three icons with labels: a speech bubble icon for 'Webinars and Presentations', a folder icon for 'Industry Resource Guide-Shipping', and a folder icon for 'Industry Resource Guide-Mailing'. Below the menu is a search bar with the text 'Search PostalPro' and a magnifying glass icon.